

FP2 - TIP 'O THE WEEK #31 TRAINING CREDIT



What is the Training Credit?

Several of you have e-mailed to ask just what the Training Credit is on your FirePro invoice. The Training Credits can be applied to FP2 training at any time. The three types of training we offer are:

- **In person at your department.** We come to you!
- **Attending of a group training seminar.** This is usually a multi day event that is hosted by one fire department and other departments are invited to attend. The costs are paid by the host department who collects from the other departments in attendance.
- **Internet Training Sessions.** Generally this works like the first item, but we are virtually there instead. We link up to your computer so that we can see everything that is happening on your computer. We also have a phone link for the audio portion, so it is helpful if you had a speaker phone so that you are still free to work on the computer. You must have high speed internet for this option.

The credit amount is based on the cost of your service contract and it accumulates over time so feel free to use it whenever you like.

If you ever want to schedule any training, please let us know.

Your service contract still covers working through of any problems on a one-to-one basis, so there is no extra charge for this. Technical support is of course included with your service contract as well and questions or requests for improvements to the program are always welcome!



Quote of the week:

"Here's to democracy. May we get the government we deserve". *Rick Mercer.*