

FP2 - TIP 'O THE WEEK MEMO MESSAGES

Hi Everyone,

I'm not sure how Emergency Service Coordinators sleep at night. They know so much about the catastrophic things that can go wrong in life - it's not a job for the anxious or faint-hearted.

I'm mentioning this because I had the dubious pleasure of learning about interface fires last week - specifically the responsibilities of our Department if a major forest fire hits our area. We're in a pretty high-risk area for forest fires, so this is a distinct possibility.

We have plenty of fuel mass, a fair amount of bug kill and heavy woodlands all around us. We're basically a long strip along the highway with forest on both sides - steeply sloped forest at that. I'd be surprised if there were any properties more than 100 meters from the forest.

Learning about the criteria that Forestry teams use to evaluate how hard to try to save a house was somewhat chilling, when applied to my property. Conifers within the 10-meter safety zone? Check. Trees less than 15 feet apart? Check. Vinyl siding? Check. Wooden deck connected to the house? Check. On the upside, at least the roof isn't shake! Of course, the shed alongside has a tar-paper roof...

Well, at least now I know about it all, so I can start making changes. I look at things differently though - that pile of wood from pruning the fruit trees is getting moved today, and I'm borrowing a chainsaw from my dad on the weekend for the trees. A little awareness and education certainly goes a long way.



Welcome New Client

We would like to welcome West Lincoln Fire Rescue to the list of FirePro users! The West Lincoln Department, under Chief Dennis Fisher, is in the Niagara Region, about 40 minutes from Niagara Falls, and an hour from Toronto.

West Lincoln Fire Rescue has been in existence since 1950 and consists of 2 stations with 47 volunteer firefighters. The department protects a 246 square mile area, with a population of about 14,000 people. They deal with pretty much anything in their area, including fire inspections, vehicle extrication, land-based water rescue, high-angle rescue and lots of first responder calls. Dennis estimates that 2/3rds of their call-outs are medical calls.

West Lincoln is using FirePro for Personnel, Training, Inspections, Hydrant records, Hazmat information and Property records. I'm sure Dennis would appreciate a little assistance from anyone if you'd like to use the list to send him a message.



Something you'd like to see covered in Tip of the Week? Please let me know! e-mail jeremy@ingenioussoftware.com

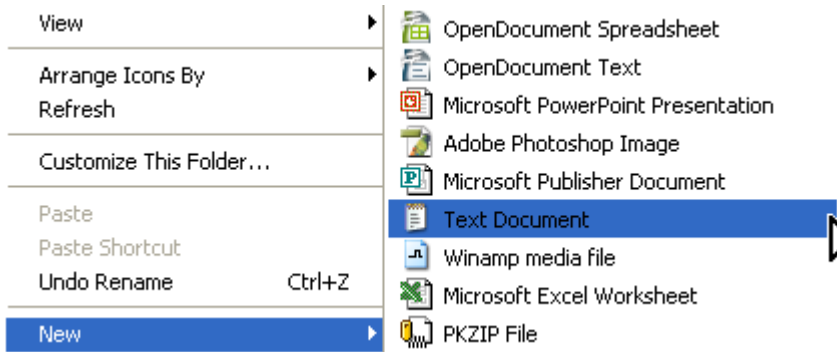


Sending Memos to all FirePro Users

FirePro has a new feature that allows you to send an automatic memo that will appear to all users when they login to FirePro.

To use the Memo feature, open the folder where your FirePro 2 library is located. This will be the same folder that you extract the updates to, and should contain the file called FirePro2.lbs (or Omnis Library). This folder is C:/FirePro by default, but may be different in your department.

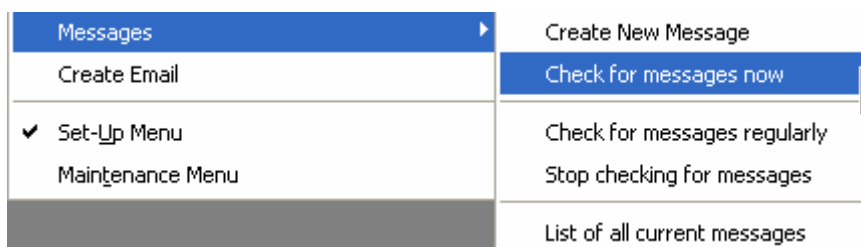
Create a text file called memo.txt. The easiest way to do this is to right-click anywhere in the folder (except on an icon) and select the **New-->Text Document** option.



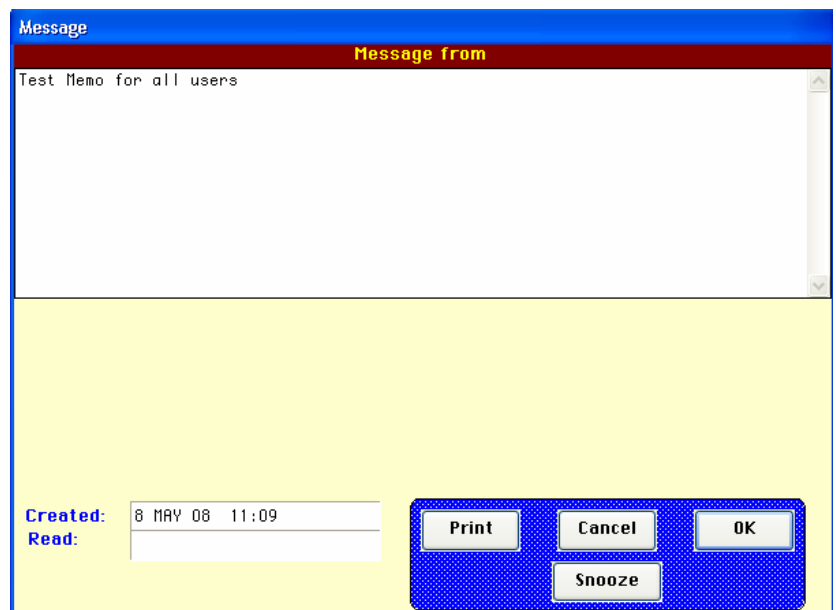
Rename the new document memo.txt. To create a memo, open the memo.txt document and type your message into the text file. When you close the file, make sure you save your changes.

The next time FirePro opens, it will automatically create a message for each user with the text that you saved in memo.txt. Once the message has been sent, memo.txt will be cleared and saved.

To see your messages, go to the **FirePro 2→Messages→Check for messages now** option. You can also use the **Check for messages regularly** option to have FirePro monitor incoming messages and alert you when they arrive.



The memo message will appear for all users when they check their messages. Since it is not created by a specific user, the **Reply** button will not be available.



Quote of the week:

When my country was set on fire about my ears, was time to stir. It was time for every man to stir.

Thomas Paine (1737-1809), *Common Sense*



Contacting us?

For all tech support, please send the emails to fp2tech@ingenioussoftware.com

For administration or accounting, e-mail anne@ingenioussoftware.com

For training, e-mail Jeremy at fp2train@ingenioussoftware.com

You may also call us anytime at 250-352-9495. If for some reason you are unable to reach us, an alternate contact number is: 416-238-5333

If you'd like to see previous tips, you can view them online at

http://www.ingenioussoftware.com/Tips_index.htm

To view or download the FirePro 2 User Manual, go to:

<http://www.ingenioussoftware.com/downloadman.htm>

If you have a general question that you want to ask the other users of FirePro or if you want to share some advice, please feel free to send to the list that the tip comes through to you on –

fp2townhall@ingenioussoftware.net – remember that everyone on the list will get your e-mail, so use this with discretion. When you reply to a message received on the list, your message will go only to “fireprotech” , unless you change the “to” field. So, if you want everyone to see your reply, change the address to fp2townhall@ingenioussoftware.net

Please let other users of FirePro in your department know about the e-mail list too! They can subscribe to the list by simply sending a blank email to fp2townhall-subscribe@ingenioussoftware.net

We welcome all users and appreciate everyone's input.

Enjoy the week ahead!

Jeremy